



BSNL EMPLOYEES UNION

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General Secretary

Main Recognised Representative Union.
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BSNLEU/604(DEV).

Date: 15-04-2024

To

1) Shri Neeraj Mittal,
Secretary, Telecom,
Sanchar Bhawan,
New Delhi- 110001.

2) Shri P.K.Purwar,
CMD BSNL,
Bharat Sanchar Bhawan,
Janpath,
New Delhi-110001.

Respected sir,

Sub: - Inordinate delay in BSNL's 4G service launching- Tens of lakhs of customers deserting BSNL every month - Organising lunch hour demonstrations on 16-04-2024 requesting for immediate intervention by the government - req.

BSNLEU is repeatedly writing to the government, as well as to the BSNL Management, expressing it's grave concern over the extreme delay in BSNL's 4G service launching. The Union has already pointed out that, tens of lakhs of customers are migrating from BSNL to the private operators every month, due to the non-availability of 4G / 5G services with the former.

BSNL is also repeatedly bringing to the notice of the government and to the BSNL Management, media reports stating that, the TCS is faced with serious problems in the 4G equipments, meant to be supplied to BSNL. BSNLEU has already pointed out that, completion of the field trial of TCS's 4G equipments were getting extremely delayed. Recently, the ET Telecom and the Times of India have reported that, the TCS had sought the help of Nokia and ZTE for resolving those problems.

It is in the above mentioned circumstances that, BSNLEU has already written letters to the Hon'ble Minister of Communications, requesting for the immediate intervention of the government. BSNLEU has demanded that, BSNL should be temporarily allowed to provide 4G service to it's customers, by utilising Vodafone Idea's network. BSNLEU has also requested that, the government of India, by utilising it's position as the biggest shareholder of Vodafone Idea, should enable BSNL to avail this opportunity. However, it is regrettable that, our demand has not been considered by the government so far.

Under the aforementioned circumstances, BSNLEU has given call to the employees to organise lunch hour demonstrations throughout the country on 16-04-2024, demanding for the intervention by the government to enable BSNL to launch it's 4G service immediately and thereby enable the Company to curb the massive exodus of it's customers.

We once again earnestly appeal to the authorities to kindly do the needful on this matter, without further delay.

Thanking you,
Yours sincerely,

(JOHN VERGHESE)
ACTING GENERAL SECRETARY